

Automating Financial, Procurement, and Supply Chain with Oracle Cloud

LEADING ONLINE RETAILER OF PET-RELATED PRODUCTS

This rapidly growing online retailer has fulfillment centers across the U.S. that generated \$3.5B in revenue last year. They needed a modern, best in class cloud solution to automate and improve their business processes.

OPPORTUNITY

This online retailer needed a modern, scalable, long-term ERP solution to replace their on-premise, unsupported and heavily customized Microsoft NAV system.

- Lacked automation; had numerous manual processes
- Limited reporting and analytics capabilities
- Dependent upon Excel for calculations and financial reporting
- Long processing times due to required manual intervention
- Numerous integrations to proprietary home-grown systems

OUR APPROACH

BIAS implemented Oracle ERP Financials, Procurement, Product Hub and Supply Chain Cloud, along with BICC and Oracle Integration Cloud, using a solution-driven approach and their Transform to Cloud™ Toolkit to ensure success and completion of the project, on time and on budget:

- Guided them through our solution-driven interactive, Agile-based implementation approach
- Aligned Business and IT functions early in the implementation cycle resulting in a reduction of re-work and risk
- Provided Oracle Certified solution architects who designed an optimal phased-based solution
- Performed data migration from their legacy ERP systems
- Designed and built key batch & real-time integrations with proprietary business-critical systems
- Guided change management activities & trained end users to use the system Day 1
- Executed our Tollgate process to ensure all stakeholders were comfortable and understood each transition step
- Providing Day 2 Managed Services support

RESULTS

Using Oracle's integrated applications, the Finance, Procurement, and Supply Chain teams now have a modern, integrated and secure system enabling them to focus on business priorities and growing their organization:

- Provided self-service procurement capabilities that improved automation and internal controls via punchouts and workflow
- Completely automated the product item master lifecycle synchronization between Inventory Cloud and their custom e-commerce platform
- Provided a real-time, high-volume integration (1-2 million transactions/day) between Inventory Cloud and their Warehouse Management System
- Enabled a **50-75%** time reduction in consolidated financial statement preparation
- Delivered a modern user experience with embedded collaboration functionality to enable enhanced communications
- Empowered business users to access real-time data and configurable systems, allowing less reliance on IT

**“You all have perhaps created a “Guinness book record” by going live on Oracle ERP in 5 months!
Great team work!”**

Chief Technology Officer