



## Managed Services

*"Your DBA" to service all database & application requests promptly, securely & precisely*

**ORACLE** Platinum Partner

### Specialized

Exalogic Elastic Cloud  
 Oracle Exadata  
 Oracle GoldenGate  
 Oracle E-Business Suite Financial Mgt  
 Oracle E-Business Suite Supply Chain Mgt  
 Oracle Business Intelligence  
 Oracle Service-Oriented Architecture  
 Oracle Wholesale Distribution Industry  
 Oracle Application Grid  
 Oracle WebCenter Portal  
 Oracle Enterprise Manager  
 Oracle Real Application Clusters  
 Oracle Database Performance Tuning  
 Data Warehousing  
 Oracle Database  
 Oracle Linux

**ORACLE**  
 PARTNERNETWORK

3 TIME ORACLE  
 TITAN AWARD WINNER

**Sun**  
**ORACLE** Platinum Partner

SPARC Entry-Level and Midrange M-Series Servers  
 SPARC Enterprise High-End M-Series Servers  
 SPARC T2 and T3-Based Servers  
 Oracle Desktop Virtualization  
 Sun ZFS Storage Appliance  
 Oracle Database Appliance  
 StorageTek Tape Media  
 Sun Unified Storage  
 Sun Disk Storage  
 Sun X86 Servers  
 Oracle Solaris

### BIAS Corporation

1100 Abernathy Road NE  
 Suite 950  
 Atlanta, GA 30328

info@biascorp.com  
 (770) 352-0151  
 (888) 907-0352

For additional information, please visit us on the web at:

[www.biascorp.com](http://www.biascorp.com)

BIAS Managed services provides the assurance that your mission critical systems are constantly monitored and managed to achieve targeted performance, stability, reliability and availability 24 hours a day 7 days a week. BIAS Managed Services is "Your DBA" to service your database and application requests promptly, securely and precisely. Managed Services is the best plan for customers who:

- Have mission-critical, multiple, complex 24x7 application database environments
- Require a quick DBA response during business hours or a 30 minute DBA response during non-business hours to any issue involving mission critical systems
- Need direct access to the Remote Services DBA/support Staff of BIAS
- Have service level contracts with their customers guaranteeing response or product delivery
- Have IT organizations rated by the uptime capacity
- The core business relies on the database systems being supported and has a direct revenue impact potential

### THE BIAS ADVANTAGE

BIAS has the right combination of experience, expertise, and up-to-date knowledge of application development to architect, implement, integrate, upgrade, optimize and customize a solution to fit your needs. BIAS provides centrally managed remote consulting and support services from our own offices that span the entire lifecycle of the solutions we design and deliver. Our Off-Shore business offers top notch recruits with a proven track record of excellence. Our guaranteed services provide you with the same level of expertise and experience whether performed on site or remote. BIAS provides services from the beginning of this cycle through completion to ensure that the solution implemented will be aligned with the overall strategic goals of the customer.

### Additional BIAS Advantages include:

- Delivery Options (On-site/Atlanta & On-site/Atlanta/Off-shore)
- Guaranteed Results
- Oracle Specialized Platinum Partner
- Project Management Professional (PMP)
- Information Technology Infrastructure Library (ITIL)
- Case Specific to fit the customer's needs
- Project Management Office (PMO)
- Environments - On-site or hosted
- BIAS Rapid Implementation Methodology (BRIM)
- Outstanding Customer References
- Competitive Pricing
- Turnkey Hosting

**CUSTOMER HAS THE CONTROL. BIAS HAS THE RESPONSIBILITY.**